

# Georgia Composite Medical Board

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## FOR IMMEDIATE RELEASE

### Georgia Composite Medical Board Launches New Online Portal for Open Records and Customer Service Requests

**ATLANTA, GA —April 1, 2025 —** The Georgia Composite Medical Board (GCMB) is excited to announce the launch of its new online portal, powered by **CivicPlus® NextRequest**, to streamline the management of **open records requests and customer service inquiries**. This upgrade marks a significant step forward in enhancing accessibility, transparency, and efficiency in public service delivery.

#### Access the Portal Now:

👉 <https://gcmb.nextrequest.com/>

The new portal enables the public to easily submit and track a wide range of requests, ensuring they reach the appropriate division and are addressed promptly. The system also enhances communication and reduces processing time through automated updates and a centralized request history.

#### How the Portal Will Be Used

To ensure your request is handled efficiently, users are encouraged to **select the appropriate division** within the portal:

##### **Compliance Division:**

For questions related to the **complaint process**.

##### **Customer Service Division (General/Renewals):**

For **general inquiries**, assistance with **renewals**, or **Board policy** questions.

##### **Licensing Divisions (Applications/Status):**

For help with **license applications**, **status checks**, or **document uploads**. Requesters should select the appropriate division based on:

- **License type**
- If applicable, their **last name grouping**

For example:

- *Physicians*: Choose from A–C, D–I, J–M, N–R, or S–Z
- *Physician Assistants & Anesthesiologist Assistants*: A–K or L–Z
- *Other Licenses*: Acupuncture, Clinical Perfusionist, Respiratory Care, etc. (All last names)

**Open Records Division:**

For formal **public records requests** under the Georgia Open Records Act (O.C.G.A. § 50-18-71(a)).

Please note the Board **cannot disclose**:

- Investigative or complaint-related records
- Confidential deliberations
- Protected medical or application data
- Attorney-client privileged materials
- Records exempt under O.C.G.A. § 50-18-72

For public data like license status, expiration dates, or Board orders, visit our website at <https://medicalboard.georgia.gov/>

**Petition and Waiver of Rules:**

Submit this [form](#) using the “Upload Document” feature for petition-related matters.

\*\*\*\*This portal will take the place of our email system for inquiries\*\*\*\*

“We’re committed to providing a more transparent and accessible experience for all Georgians who rely on the services of this Board,” said Jason Jones, Executive Director of GCMB. “This platform is a powerful step forward in supporting that mission.”

Visit <https://gcmb.nextrequest.com/> to submit a request, upload documents, or track your inquiry.